VACANCY for First Line Support Engineer

GML Networking Technologies are a multi-disciplined IT consultancy based in Kirby Cross, Essex.

We offer a wide range of services to an international client base, including:

- Proactive and reactive telephone, remote and on-site IT helpdesk support
- Business network maintenance / support
- Specification, installation and maintenance of Windows and Linux servers and networks
- Business continuity, backup and disaster recovery solutions
- Enterprise email, spam and continuity solutions including Microsoft Exchange
- Internet connectivity - not limited to ADSL/FTTC, 3G and leased line solutions
- Domain name registration, internet services and website hosting
- Hosted and on-premises telephony solutions
- Media and website design/development
- Bespoke software development

We are currently looking to expand our team by recruiting another First Line Support Engineer who will provide excellent IT support to our growing client base. Experience of some of the following technologies is required:

- DOS and networking fundamentals - DNS, DHCP, TCP/IP and the OSI model
- Microsoft Windows client operating systems, Mac OS, Microsoft Office, Open Office
- Microsoft Windows Server - Active Directory, Group Policy, Exchange, SQL Server
- CentOS, Red Hat Linux
- Office 365, Azure and SharePoint
- IPSec VPN, L2TP over IPSec, UTM appliances, hardware firewalls
- VoIP, Quality of Service (QoS)
- VMware ESXi, vSphere Server
- Android / iOS / BlackBerry / Windows mobile devices and tablets
- PHP, MySQL, Plesk, WordPress, Magento
- VB.NET, Visual Basic, Microsoft Access, PowerShell

Certifications within the industry would be highly advantageous.

We operate in shifts, from 9am to 6pm, Monday to Friday. Our full-time employees are contracted to work a nine hour shift (including an hour for lunch), five days per week.

The successful applicant will be expected to assume a variety of roles on a daily basis, due to the reactive and unpredictable nature of our business. These roles may be undertaken at our workplace or our client's premises, as deemed appropriate for the task in hand.

A current full UK driving licence and your own transport insured for business use are prerequisites for this position.

This position would suit:

- An experienced engineer looking to work alongside like-minded IT professionals
  A recent University graduate looking for their first position within the industry
  A self-taught Engineer with an avid interest in computer-related technology

The expectation for any successful application would ultimately be to progress to a Second Line Support Engineer.

Please forward all applications to **jobs@gmlnt.com**, including a current CV.